Subscription and payment

What happens if I need more SDSs included in our subscription plan?

Each plan includes a number of Safety Data Sheets (SDSs). When your library is full, you cannot add more SDSs until you choose a bigger package. We never upgrade or bill you automatically.

When you have one SDS left, SDS Manager tells you. When you reach the limit, adding an SDS shows **You have reached the limit of Safety Data Sheets in your current subscription**. The owner can click **Show upgrade options**; other users are asked to contact the administrator.

Choose a bigger SDS package

1. Click **More** → **Subscription**. Only the owner of the account sees this page.
2. Under **Your Current Plan**, choose the new number of SDSs in **SDS package** and click **Upgrade**.
3. Check the billing details and the price, click **Review order** and pay.

You only pay the difference for the rest of the current period. Read more: Can I change the number of SDS in our subscription later?

How SDSs are counted

The limit counts the active SDSs in your library, once per location: an SDS used on three locations counts three times. SDSs in the archive do not count. The Billing Page shows **SDSs in use**, **Unique SDSs in use** and **Archived SDSs**.

Organizations with many sites that use the same SDSs can ask us for a custom price. During the free trial you can change the plan at no cost: Can I change our subscription plan during the trial period?

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